

Dear Parents,

As part of Western University's commitment to our travellers, we have invested in global medical and security assistance through a service called International SOS. This program is designed to keep our students healthy, safe and secure while they are travelling or living abroad and we strongly encourage them to take advantage of these services and online resources.

International SOS provides medical, security and logistical expertise to help safeguard our international travellers. So, if your student loses their medication in Prague, needs to see a doctor in New Delhi, gets pick-pocketed in Rio or, in a more serious circumstance, is in a serious accident, they may immediately contact International SOS for assistance, who in turn mobilize help quickly or provide information and support.

Travellers can conveniently dial one phone number connecting them to International SOS medical and professional service teams that operate 24 hours a day, 365 days a year, all over the world. International SOS will get in touch with the University as needed, depending upon the situation, and can even communicate with family members.

Rest assured that no matter the problem, International SOS will give expert advice to take care of any medical or security need while students are abroad. They simply carry the International SOS membership card with them at all times or download the Assistance App (<http://app.internationalsos.com>) to use this complimentary service. Both contain Western's membership number and important phone numbers along with the website address www.internationalsos.com

When to use International SOS services:



Before they travel outside their home country, students can prepare themselves by logging onto the International SOS website where they can sign up for health and security email alerts or review country-specific reports that will make them an informed traveller. Also, students should take a look at the information provided through the Assistance App.



While abroad, International SOS will help locate a qualified health care provider, receive a prescription or simply answer any general medical or security concern they may have so they get quality medical care and advice.



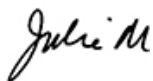
In an emergency, International SOS can ensure that students get immediate care whether it requires evacuating them to a centre of medical excellence or closely monitoring your condition with local doctors. Keep in mind that International SOS can also take care of all the details associated with the traveller's situation such as making travel arrangements for family members so they can focus on getting better.

It is important to note that International SOS is not an insurance provider. All Western University travellers must have appropriate out-of-country travel insurance.

Protecting and supporting our students is a priority for Western, and for International SOS. Because your student is an International SOS member, wherever they are International SOS is there to protect their health, safety and wellbeing, ensuring their trip is memorable for all the right reasons.

The International SOS phone number and Western's membership number are provided below for your reference. For more information on International SOS and Western's Safety Abroad policy and preparation for students, visit www.international.uwo.ca/learning/safety_abroad. Should you have any questions, please contact Western International at 519-661-2111 ext. 89309.

Sincerely,



Julie McMullin, Ph.D.
Vice-Provost (International)
Professor, Department of Sociology
Western University

International SOS Phone: 1-215-942-8479
Western University International SOS Membership #: 27AYCA539479

