

Dear Students,

As part of Western University's commitment to our travellers, we have invested in global medical and security assistance through a service called International SOS. This program is designed to keep our students healthy, safe and secure while they are travelling or living abroad and we strongly encourage you to take advantage of these services and online resources.

International SOS provides medical, security and logistical expertise to help safeguard our international travellers. So, if you lose your medication in Sydney, need to see a doctor in New Delhi, get pick-pocketed in Paris or, in a more serious circumstance, as in a serious accident, you may immediately contact International SOS for assistance, who mobilize help quickly or provide information and support.

Students can conveniently dial one phone number connecting you to International SOS medical and professional service teams that operate 24 hours a day, 365 days a year, all over the world. International SOS will get in touch with the University as needed, depending upon the situation, and can even communicate with family members.

Rest assured that no matter the problem, International SOS will give expert advice to take care of any medical or security need while abroad. We recommend you download the [Assistance App](#) ([app.internationalsos.com](http://app.internationalsos.com)) to use this complimentary service. You can also download a digital version of Western's membership card to keep with you at all times. It contains Western's membership number and important phone numbers along with the website address [www.internationalsos.com](http://www.internationalsos.com)

It is important to note that International SOS is not an insurance provider. All Western University travellers must have appropriate out-of-country travel insurance.

We encourage you to prepare for your upcoming trip by visiting [www.internationalsos.com](http://www.internationalsos.com) site for country-specific travel and security advice and to sign up for email alerts.

We also recommend you to visit our [Safety Abroad website](#) for more information on the steps needed to prepare and keep you safe while abroad.

Should you require assistance, please call International SOS at **1-215-942-8478 (collect calls accepted)**, or download the [Assistance App \(http://app.internationalsos.com\)](http://app.internationalsos.com). Western's membership number is: **27AYCA539479**

If you have any questions about this service, please don't hesitate to contact Lise Laporte, Director International Learning, at [lise.laporte@uwo.ca](mailto:lise.laporte@uwo.ca)

Safe Travels!

**Western International**

